Support Telephone Numbers

April 2007

Africa (French-speaking)

Support for Algeria, Benin, Burkina Faso, Cameroon, Chad, Gabon, Guinea, Ivory Coast, Mauritania, Niger, Senegal, Sierra Leone, Togo, and Tunisia:

General Information .... +351213176380
Technical Support... +351213176366
Customer Support Web site .... www.hp.com/aa/fre
HP Care Pack Services..234 1 3204 777

Albania

E-mail ....Tec.desktop@hp.com
Connect On-Line Customer Care Page ... www.connect-online.hp.com
HP Care Pack Services
Web site .... www.hp.com/go/hpcarepack/emea/activate

Argentina

Call Center Service Support..0-800-555-5000
Local number (Buenos Aires) 54 11 4708 1600
Customer Support Web site ....www.hp.com/support
www.hp.com/country/ar/spa/support.html

Armenia

Technical Support.. +7 (095) 797-35 20
Fax... +7 (095) 797-35 21
Customer Support (on-line request) ....www.hp.com/country/ru/ru
HP Care Pack Services
Telephone Support.. +7 (095) 797-35 25
Web site .... www.hp.com/go/hpcarepack/emea/activate

Australia

General Information 13 23 93
Warranty/Technical Support 13 10 47
Contact/Care Pack Support 13 11 47
Customer Support Web site .... www.hp.com/country/au/eng

Austria

General Information
Allgemeine Informationen 0800 242 242
Technical Support (Business Products)
Technischer Kundendienst (Business-Produkte) 0810 00 1000
Web sites
HP .... www.hp.com/at
Support .... www.hp.com/country/at/ger
HP Care Pack Services
Contract Customer Telephone Support 0810 00 2000
Web site .... www.hp.com/go/hpcarepack/emea/activate

Azerbaijan

Technical Support .... +7 (095) 797-35 20
Fax .... +7 (095) 797-35 21
Customer Support (on-line request) .... www.hp.com/country/ru/ru
HP Care Pack Services
Telephone Support .... +7 (095) 797-35 25
Web site .... www.hp.com/go/hpcarepack/emea/activate

Bahamas

Technical Support 1-800-711-2884
Customer Support Web site .... www.hp.com/country/cb/eng

Bahrain

General Information (call center)
and Technical Support .... +971 4 366 2020
Toll-free 800 171
Customer Support Web site .... www.hp.com/country/me/eng
HP Care Pack Services
Telephone Support.. +971 4 390 4785
Web site .... www.hp.com/me/carepack
E-mail ....mecarepack@hp.com

Barbados

Technical Support...1-800-711-2884
Customer Support Web site .... www.hp.com/country/cb/eng

Belarus

Technical Support... (+7) 095-7973520
Fax... (+7) 095-7973521
Customer Support (on-line request) .... www.hp.com/country/ru/ru
HP Care Pack Services
Telephone Support.. +7 (095) 797-35 25
Web site .... www.hp.com/go/hpcarepack/emea/activate

Belgium

Technical Support
Warranty and Trade (in country nr only)........................... 078/600 600
Customer Support
Web site .... www.hp.com/support
HP Care Pack Services
Telephone support (in country nr only)........................... 078/250 144
Web site .... www.hp.com/go/hpcarepack/emea/activate

Belize

Technical Support.. 811+ 1 800 711 2884
Customer Support Web site .... www.hp.com/support
www.hp.com/country/lamerica_nsc_cnt_amer/es/support.html

Bermuda

Technical Support...1-800-711-2884
Customer Support Web site .... www.hp.com/country/cb/eng

Bolivia

Technical Support *Apoyo Técnico*.........................(0) +54-11-4708-1600
0-800 100-293
Customer Support Web site .... www.hp.com/support
www.hp.com/country/bo/spa/support.html

Bosnia-Herzegovina

E-mail..Tec.desktop@hp.com
Connect On-Line Customer Care Page ... www.connect-online.hp.com
HP Care Pack Services
Web site .... www.hp.com/go/hpcarepack/emea/activate

Brazil

Compaq Customer Assistance Service and Technical Support
Serviço de Atendimento ao Consumidor/Garantia
Contracts 55-11-4689-2620
Toll-free 0800-55-6404
0800-130-999
55-11 4689 2012
Grande SP 11 5683-5400
Suporte Técnico/Empresas e Contratos (toll-free)............. 0800-55-6405
Technical Support
Gde Sao Paulo 55-11-4004-7751
Rest of country 0-800-709-7751
Customer Support
Web site .... www.hp.com/country/br/por/support.html

British Virgin Islands

Technical Support.. 154+ 1-800-711-2884
Customer Support Web site .... www.hp.com/country/cb/eng

Bulgaria

E-mail .... Tec.desktop@hp.com
Connect On-Line Customer Care Page ... www.connect-online.hp.com
Customer Support Web site .... www.hp.com/country/bg/bul
HP Care Pack Services
Telephone Support... 9769562
Web site .... www.hp.com/go/hpcarepack/emea/activate

Canada

General Information *Informations Générales*.................1-800-567-1616
Technical Support *Assistance Technique*
For continuous quality improvement, calls may be monitored. *Afin de garantir une amélioration continue de la qualité, les appels peuvent être enregistrés ou suivis.*
1-905-206-4663
1-800-474-6836
Ordering Backup Software
Commande de Disquettes de Sauvegarde....................1-800-952-7689
Customer Support Web Site
Emplacement D'internet de Web de Support à la Clientèle ....www.hp.com/country/ca/eng/support.html
HP Care Pack *Les Services Care Pack HP*
....1-800-267-5251
....1-800-633-3600

Cayman Islands

Technical Support...1-800-711-2884
Customer Support Web site .... www.hp.com/country/cb/eng

Chile

Customers and Partners, Contracts .... +56-2-290-6500
Toll-free Access (domestic only) 600-600-1122
Santiago...562-361-1160
Technical Support *Apoyo Técnico*............................. (123) 800-360-999
Customer Support Web site ....www.hp.com/support
www.hp.com/country/cl/spa/support.html

China (mainland)

Technical Support/General Information........................86-800-810-5959
86-10-68687980
Web site ....http://www.hp.com/country/cn/zh/support.html

Colombia

Technical Support *Apoyo Técnico* 01-8000-51-4746-8368
Bogotá (local number) 571-606-9191
Customer Support Web site .... www.hp.com/support
www.hp.com/country/co/spa/support.html

Costa Rica

Technical Support 0800-011-1046
Customer Support Web site .... www.hp.com/support
www.hp.com/country/ns/spa/support.html

Croatia

E-mail .... Tec.desktop@hp.com
Connect On-Line Customer Care Page ... www.connect-online.hp.com
Customer Support Web site .... www.hp.com/country/hr/cro
HP Care Pack Services
Telephone Support 1 6060 200
Web site .... www.hp.com/go/hpcarepack/emea/activate

Curazao, Netherland Antillas

Technical Support .... English 001 800-872-2881+ 1800 711 2884
Spanish 164+1800 711 2884
Customer Support Web site .... www.hp.com/country/cb/eng

Cyprus

Technical Support
  Local toll-free 800 9 2649
  International .... +30 210 60 73 603
Fax .... +30 210 60 73 601
Customer Support E-mail Address
  Presales Info, Customer Feedback .... ccr.hphellas@hp.com
  Mail-in abroad repairs .... rma.hellas@hp.com
Customer Support Web site .... www.hp.com/country/gr/gre
HP Care Pack Services
  Telephone Support
    Local toll-free 800 9 2649
    International .... +30 210 87 61 880
  Web Site .... www.hp.com/go/hpcarepack/emea/activate

Czech Republic

General Information *Obecné Informace* 261 108 108
General Information Web site .... www.hp.cz
Technical Support *Technická Podpora* 261 307 310
Customer Support Web site .... www.hp.cz
HP Care Pack Services
  Telephone Support 261 307 310
  Web site .... www.hp.cz

Denmark

General Information *Generelle Oplysninger*..........................48 12 10 00
Sales Information HP Frontline, Presales 70 12 00 10
Customer Service
  Web site .... www.hp.com/country/dk/dan/support.html
Technical Support *Teknisk support*
  Commercial & Enterprise..70 11 77 00
Supportpack/HP Care Pack Services Commercial & Enterprise
  Telephone Support 35 25 65 00
  Supportpack/HP Care Pack Services
    Consumer Produkter 70 27 04 43
  Web site .... www.hp.com/go/hpcarepack/emea/activate

Dominican Republic

Technical Support..1-800-711-2884
Customer Support Web site ....www.hp.com/support
www.hp.com/country/cb/eng/support.html

Ecuador

Technical Support *Apoyo Técnico* (toll-free)
  Andinatel 1 999-119: 800-711-2884
  Pacifitel............................ 1-800-225-528 999 119+: 1-800-711-2884
Customer Support Web site ....www.hp.com/support
www.hp.com/country/ec/spa/support.html

Egypt

General Information and Technical Support.......................202 532 5222
Customer Support Web site ....www.hp.com/country/me/eng
HP Care Pack Services
  Telephone Support..0800 888 7 888
  Web site .... www.hp.com/me/carepack
  E-mail ....mecarepack@hp.com

El Salvador

Technical Support... 800-1785:877-219-8671
(800-1785+) 1-800-711-2884
800-6160

Customer Support Web site .... www.hp.com/support
www.hp.com/country/ns/spa/support.html

Estonia

Technical Support..6 813 823
HP Care Pack Services...6 813 823

European Emerging Markets

Support for Albania, Bosnia-Herzegovina, Bulgaria, Croatia, Macedonia, Malta, Moldova Republic, Serbia and Montenegro:

E-mail ....Tec.desktop@hp.com
Connect On-Line Customer Care Page ... www.connect-online.hp.com
Customer Support Web sites
- Bulgaria .... www.hp.com/country/bg/bul
- Croatia.................................... www.hp.com/country/hr/cro
- Slovenia ....www.hp.com/country/si/slv

HP Care Pack Services
- Bulgaria 9769562
- Croatia 1 6060 200
- Serbia and Montenegro.. 2019900
- Slovenia 12307 478
- Web site .... www.hp.com/go/hpcarepack/emea/activate

Faroe Islands

Technical Support..4570 10 8025

Finland

General Information ....+358 (0) 205 350
Sales Information ....+358 (0) 10 217 2700
Technical Support..+358 (0) 203 53 232
Customer Services Web site .... www.hp.fi
HP Care Pack Services
    Telephone Support..+358 (0) 203 20 300
    Web site .... www.hp.com/go/hpcarepack/emea/activate

France

General Information
    *Informations Générales (*0,15 € TTC/min) 0826 800 400
Technical Support *Assistance Technique*
    Produits Professionnels (0,15 € TTC/min) 0826 10 4949
Customer Support Web site .... www.hp.com/fr
HP Care Pack Services
    Telephone Support
    Assistance Technique (0,15 € TTC/min) 0825 00 41 23
    Web site .... www.hp.com/go/hpcarepack/emea/activate

Georgia

Technical Support.. +7 (095) 797-35 20
Fax.. +7 (095) 797-35 21
Customer Support
    (on-line request)............................www.hp.com/country/ru/ru
HP Care Pack Services
    Telephone Support.. +7 (095) 797-35 25
    Web site .... www.hp.com/go/hpcarepack/emea/activate

Germany

General Information (Presales)
Allgemeine Informationen (0,14 €/min*) 01805/66 57 75
Technical Support
Technischer Support
HP Commercial Products,
Compaq Commercial Products (0,14 €/min*)......... 01805/25 81 43
Customer Support Web site .... www.hp.com/de/support
HP Care Pack Services (Presales)
General information on warranty upgrades
Allgemeine Informationen über
Garantieerweiterungen (0,14 €/min*)..................... 01805/32 62 99
E-mail .... infoline@hp-servicesales.de
HP Care Pack Information Web site..... www.hp.com/de/carepack
HP Care Pack Services
Telephone Support Hotline................... See HP Care Pack documents.
Siehe HP Care Pack Unterlagen.
HP Care Pack Registration
Web site .... www.hp.com/go/hpcarepack/emea/activate
* Anrufe aus dem Festnetz der Deutschen Telekom, Stand: 01/2007

Ghana

Technical Support.. +234 1 320 4999
E-mail..care.sa@jhb.za.sykes.com
nigeria.service-center@hp.com
Other Information .... +234 1 320 5242/3
+234 1 461 3734/5
+234 1 270 6941/2
Fax... +234 1 320 5241
Customer Support Web site .... http://welcome.hp.com/country/emea_africa/en/contact/phone_assist.html#section4
HP Care Pack Services
Telephone Support... +234 1 320 4777
E-mail ....care.sa@jhb.za.sykes.com
nigeria.service-center@hp.com

Greece

Telephone Support
Toll-free .... 801 11 CALL HP (22 55 47)
International.. +30 210 6073603
Fax .... +30 210 60 73 601
E-mail Telephone support,
Presales Info, Customer Feedback .... ccr.hphellas@hp.com
Mail-in abroad repairs .... rma.hellas@hp.com
Customer Support Web site ....www.hp.com/country/gr/gre
HP Care Pack Services
Telephone Support
Toll-free.. 801 11 HP CARE (47 22 73)
International .... +30 210 87 61 880
Web Site .... www.hp.com/go/hpcarepack/emea/activate

Greenland

HP Care Pack Services... +45 7010 8025

Guatemala

Technical Support...1-800-711-2884
Customer Support Web site ....www.hp.com/support
www.hp.com/country/ns/spa/support.html

Guyana

Technical Support... 159: 1-800-711-2884
or 1-877-783-2407

Haiti

Technical Support...(183+) 1-800-711-2884
Customer Support Web site .... www.hp.com/country/cb/eng

Honduras

Technical Support .... 800 0 123 + 1-800-711-2884
or 800 0 123 + 877-219-8671
Customer Support Web site .... www.hp.com/support
www.hp.com/country/ns/spa/support.html

Hong Kong

General Information 852-800-9388-33
Technical Support 852-3002-8555
Customer Support Web site .... www.hp.com/country/hk/eng

Hungary

General Information *Általános Információk* .... +36 (1) 382-1112
Technical Support *Technikai Támogatás* .... +36 (1) 382-1112
E-mail .... support@hp.hu
Customer Support Web site .... www.hp.com/country/hu/hun
HP Care Pack Services
Telephone Support .... +36 (1) 382-1112
Web site .... www.hp.com/go/hpcarepack/emea/activate

Iceland

Technical Information
Icelandic 507 10 00
Danish 45 70 10 80 25
HP Care Pack Services
Icelandic 507 10 00
Danish 45 70 10 80 25

India

Customer Care Centre 1 600 112267
91-11-26388000
Fax 91-124-2566112
Customer Support Web site .... www.hp.com/country/in/eng
Technical Support E-mail .... india_customercare@hp.com

Indonesia

Technical Support.. +62 (21) 350-3408
Customer Support Web site .... www.hp.com/country/id/eng

Ireland

General Information on Commercial products 1850 200 277
Technical Support Web site .....http://www.hp.com/country/ie/en/contact/phone_assist.html#section1
Customer Support Web site ....http://h10025.www1.hp.com/ewfrf/wc/siteHome?lc=en&cc=ie
HP Care Pack Services
Telephone Warranty Support...1890 946 500
Web site http://h41111.www4.hp.com/hps/carepack/ie/en

Israel

General Information..09-762-3222
Telephone Support and Technical Support 09-830-4848
Fax...09-830-4849
Customer Support Web site .... www.hp.com/country/il/heb
HP Care Pack Services
Telephone Support..09-762-3300
Web site .... www.hp.com/go/hpcarepack/emea/activate

Italy, San Marino, Vatican City State

Business Desktop Technical Support................................. 02 3859-1212
Customer Support
Web site .... http://welcome.hp.com/country/it/it/support.html
HP Care Pack
Information 02 9212-2040
Information Web site...................... www.hp.com/it/hpcarepack
Registration
Web site .... www.hp.com/go/hpcarepack/emea/activate

Jamaica

Customer Support 1-800-711-2884
Customer Support Web site .... www.hp.com/support

日本（Japan）

一般情報（General Information）............................03-5304-6660
http://www.hp.com/jp/
テクニカル サポート（Technical Support）................ 0120-014121 *1
携帯電話・PHSをお使いの場合：03-5347-3089
http://welcome.hp.com/country/jp/ja/support.html
ダイヤルQ2テクニカル サポート（Dial Q2 Technical Support）
....0990-605-589 *2
バックアップ ソフトウェア、サービス パーツのご注文
（Ordering Backup Software & Spare Parts）
.... http://www.hp.com/jp/ordercenter/

*1：通話料無料のフリーダイヤルです。日本国内でのみご利用いただけます。Not available internationally.
*2：日本国内でのみご利用いただけます。ご利用の際は、通話料の他に別途情報提供料として1分あたり100円かかります。（情報発信地：東京）
なお、ご利用時には、4桁のパスワードが必要です。パスワードは事前にNTTにて登録手続きを行ってください。パスワードのご登録は116またはNTTの営業窓口にお申し込みください。Not available internationally.

Jordan

General Information and Technical Support................. +971 4 366 2020
Customer Support Web site .... www.hp.com/country/me/eng
HP Care Pack Services
Telephone Support.. +971 4 390 4785
Web site .... www.hp.com/me/carepack
E-mail .... mecarepack@hp.com

Kazakhstan

Technical Support.. +7 (095) 797-35 25
Fax... +7 (095) 797-35 21
Customer Support (on-line request) ...... www.hp.com/country/kz/ru
HP Care Pack Services
  Telephone Support... +7 (095) 797-35 25
  Web site .... www.hp.com/go/hpcarepack/emea/activate

Korea

Technical Support/Warranty Support
  Domestic/international 82-1588-3003
  Web site .... www.hp.co.kr
e-Commercial (Product Sales)/General Information 82-080-703-0700
HP online store ....www.hp.co.kr/store

Kuwait

General Information and Technical Support................. +971 4 366 2020
Customer Support Web site ....www.hp.com/country/me/eng
HP Care Pack Services
  Telephone Support.. +971 4 390 4785
  Web site .... www.hp.com/me/carepack
  E-mail ....mecarepack@hp.com

Kyrgizstan

Technical Support.. +7 (095) 797-35 20
Fax... +7 (095) 797-35 21
Customer Support (on-line request) ....www.hp.com/country/ru/ru
HP Care Pack Services
  Telephone Support... +7 (095) 797-35 25
  Web site .... www.hp.com/go/hpcarepack/emea/activate

Latvia

Technical Support..7 030 721
(toll-free) 800 80 12
HP Care Pack Services..7 030 721
(toll-free) 800 80 12

Lebanon

General Information and Technical Support................. +971 4 366 2020
Customer Support Web site ....www.hp.com/country/me/eng
HP Care Pack Services
Telephone Support.. +971 4 390 4785
Web site .... www.hp.com/me/carepack
E-mail ....mecarepack@hp.com

Liechtenstein

Technical Support..0848 802 020
HP Care Pack Services..0848 800 724

Lithuania

Technical Support..5 210 3333
(toll-free) 800 10000
HP Care Pack Services..5 210 3333
(toll-free) 800 10000

Luxembourg

Technical Support
Warranty and Trade .... +352 27 303 303
Customer Support Web site .... www.hp.be/support
HP Care Pack Services
Contract & HP Care Pack....................................... +352 27 303 111
Web site .... www.hp.com/go/hpcarepack/emea/activate

Macedonia

E-mail ..... Tec.desktop@hp.com
Connect On-Line Customer Care Page ... www.connect-online.hp.com
HP Care Pack Services
  Web site ..... www.hp.com/go/hpcarepack/emea/activate

Malaysia

General Information 1800-80-5405
Warranty Support/Pre-Sales Information 1800-88-4848
Technical Support (toll-free) ..... +1800-805-405
Fax ..... (65) 395-1010
Support Web site ..... www.hp.com/country/my/eng

Malta

E-mail ..... Tec.desktop@hp.com
Connect On-Line Customer Care Page ... www.connect-online.hp.com
HP Care Pack Services
  Web site ..... www.hp.com/go/hpcarepack/emea/activate

Martinique

Customer Support 0-800-990-011:877-219-8671
Customer Support Web site ..... www.hp.com/support

Mexico

Technical Support 01-800-474-68368
  Mexico City 55-5258-9922
  Pre-Sales 55 5091-7000
  Rest of country 01-800-501-9000
Contracts ..... 52-5-284-600 X 2747
+01-800-010-2020
Customer Support Web site ..... www.hp.com/support
www.hp.com/country/mx/spa/support.html

Moldova Republic

E-mail .... Tec.desktop@hp.com
Connect On-Line Customer Care Page ... www.connect-online.hp.com
HP Care Pack Services
Web site .... www.hp.com/go/hpcarepack/emea/activate

Monaco

General Information
*Informations Générales (*0,15 € TTC/min) 0826 800 400
Technical Support *Assistance Technique*
Produits Professionnels (0,15 € TTC/min) 0826 10 4949
Customer Support Web site .... www.hp.com/fr
HP Care Pack Services
Telephone Support
Assistance Technique (0,15 € TTC/min) 0825 00 41 23
Web site .... www.hp.com/go/hpcarepack/emea/activate

Mongolia

Technical Support... +7 (095) 797-35 20
HP Care Pack Services
Telephone Support.. +7 (095) 797-35 25
Web site .... www.hp.com/go/hpcarepack/emea/activate

Montserrat

Customer Support 1 800711-2884
Customer Support Web site .... www.hp.com/support

Morocco

General Information *Informacja Ogólna* 022 40 47 47
Technical Support *Pomoc Techniczna* 022 40 47 47
Customer Support Web site .... www.hp.com/aa/fre
HP Care Pack Services
Telephone Support.. 022 24 87 70
Web site .... www.hp.com/go/hpcarepack/emea/activate

The Netherlands

General Information *Algemene Informatie* .... +31 30 222 2000
Technical Support (0,35 €/min)* 0900 2020 165
0900-1681616
Customer Support Web site .... www.hp.com/country/nl/dut
HP Care Pack Services
Telephone Support...0900 1150 000
0800-0221244
Web site .... www.hp.com/go/hpcarepack/emea/activate
*Not available internationally
**Deze nummers zijn alleen bereikbaar vanuit Nederland.*

New Zealand

General Information 0800 733 547
Warranty/Technical Support...0800 449 553
Contract/CarePack Support 0800 664 747
Customer Support Web site .... www.hp.com/country/nz/eng

Nicaragua

Technical Support.. 1-800-0164:800-711-2884
Español ....(164+) 1-800-711-2884
Inglés ....(174+) 1-800-711-2884
Customer Support Web site ....www.hp.com/support
www.hp.com/country/ns/spa/support.html

Nigeria

Technical Support.. +234 1 320 4999
E-mail..care.sa@jhb.za.sykes.com
nigeria.service-center@hp.com
Other Information .... +234 1 320 5242/3
+234 1 461 3734/5
+234 1 270 6941/2
Fax.. +234 1 320 5241
Customer Support Web site .... http://welcome.hp.com/country/emea_africa/en/contact/phone_assist.html#section4
HP Care Pack Services
Telephone Support... +234 1 320 4777
E-mail ....care.sa@jhb.za.sykes.com
nigeria.service-center@hp.com

Norway

Technical Support...800 62 800
Customer Support Web site .... www.hp.com/country/no/nor
HP Care Pack Services
Telephone Support..800 56 044
Web site .... www.hp.com/go/hpcarepack/emea/activate

Oman

General Information and Technical Support................. +971 4 366 2020
Customer Support Web site ....www.hp.com/country/me/eng
HP Care Pack Services
Telephone Support.. +971 4 390 4785
Web site .... www.hp.com/me/carepack
E-mail .... mecarepack@hp.com

Panama

Technical Support..001-800-111-9642
001-800-711-2884
Customer Support Web site ....www.hp.com/support
www.hp.com/country/ns/spa/support.html

Paraguay

Technical Support *Apoyo Técnico*................................009-800-541-006
Customer Support Web site ....www.hp.com/support
www.hp.com/country/py/spa/support.html

Peru

General Information *Información General* ....+511-211-2828
Lima...+511-411-2043
Technical Service (toll-free)...0-800-12828
0800-10111
Customer Support Web site ....www.hp.com/support
www.hp.com/country/pe/spa/support.html

Philippines

General Information.. +63 (2) 888-6211
Technical Support... +63 (2) 867-3551
Customer Support
Web site .... www.hp.com/country/ph/eng/support.html

Poland

General Information *Informacja Ogólna* 0-801-522-622
Technical Support *Pomoc Techniczna*..........................+48 22-5666 000
Customer Support Web site .... www.hp.com/country/pl/pol
HP Care Pack Services
Telephone Support...+48 22-565 74 00
or 0-801 300 310
Web site .... www.hp.com/go/hpcarepack/emea/activate

Portugal

Call Center Service Support..808 200 808
Technical Support..213164164
Fax..21 410 08 52
Customer Support Web site ....www.hp.com/country/pt/por
HP Care Pack Services
Telephone Support...808 218 218
Web site .... www.hp.com/go/hpcarepack/emea/activate

Puerto Rico

Technical Service 1-800-711-2884
Local Number 787-474-8570
Technical Support..1-877-232-0589
Warranties 1-800-799-3477
Customer Support
Web site .... www.hp.com/country/pr/spa/support.html

Qatar

General Information and Technical Support................. +971 4 366 2020
Customer Support Web site ....www.hp.com/country/me/eng
HP Care Pack Services
Telephone Support... +971 4 390 4785
Web site .... www.hp.com/me/carepack
E-mail ....mecarepack@hp.com

Romania

Customer Service .... +4021-303.83.00
Customer Support .... +4021-303.84.01
CCC Technical Support..+4021-315-4442
Fax...+40-21-303.83.03
E-mail... support.romania@hp.com
Escalation address .... dragos.stanciu@hp.com
Customer Support Web site .... www.hp.com/country/ro/rom
HP CarePack
  Telephone Support..+4021-303-8401
  Web site (external
    clients)............. www.hp.com/go/hpcarepack/emea/activate

Russia

General Information, Technical Support, HP Care Pack Services
  Moscow 7 095-797-3520
    Moscow after hours..709 579 73525
  St. Petersburg..812 346 7997
    St. Petersburg after hours 781 234 67982
Customer Support Web site .... www.hp.com/country/ru/rus
HP Care Pack Services
  Telephone Support
    Moscow...709 579 73525
    St. Petersburg 812 346 7997
  Web site .... www.hp.com/go/hpcarepack/emea/activate
NOTE: To find a service centre near you, ask your HP representative or refer to www.hp.com/country/ru/rus for HP service centers.

St. Vincent

Customer Support 1-800-711-2884
Customer Support Web site ....www.hp.com/support

St. Kitts and Nevis

Customer Support 1-800-711-2884
Customer Support Web site ....www.hp.com/support

St. Marteen

Customer Support 1-800-711-2884
Customer Support Web site .... www.hp.com/support

Saudi Arabia

General Information and Technical Support 800 897 1444
Customer Support Web site .... www.hp.com/country/me/eng
HP Care Pack Services
Telephone Support...800 897 1451
Web site .... www.hp.com/me/carepack
E-mail .... mecarepack@hp.com

Serbia and Montenegro

E-mail..Tec.desktop@hp.com
Connect On-Line Customer Care Page ... www.connect-online.hp.com
HP Care Pack Services
Telephone Support...2019900
Web site .... www.hp.com/go/hpcarepack/emea/activate

Singapore

General Information/Warranty Support 62725300
Pre-sales Information 1800-278-8100
Customer Support Web site .... www.hp.com/country/sg/eng
Fax..62742033

Slovakia

General Information...+421-2-5752 5111
Technical Support..+421-2-68208080
Standard warranty ....+421-2-5752 5752
Support Web site .... www.hp.sk
HP Care Pack Services
Telephone Support...+421-2-5752 5752
Web site .... www.hp.com/go/hpcarepack/emea/activate

Slovenia

General Information .... +386 1 2307 420
Technical Support... +386 1 2307 420
Fax .... +386 1 2307 468
Customer Support Web site .... www.hp.com/si
HP Care Pack Services
Telephone Support... +386 1 2307 420
Web site .... www.hp.com/go/hpcarepack/emea/activate

South Africa

International Telephone Support .... +27 11 258 9301
Local (toll-free) 086 00 1030
Customer Support Web site .... www.hp.com/country/za/eng
HP Care Pack Services
Telephone 086 000 1010
Web site .... www.hp.com/go/hpcarepack/emea/activate

Spain

General Information *Información General* 916 348 800
Technical Support *Soporte Técnico* 902010333
(Except Presarios and projectors)
Customer Support Web site .... www.hp.com/country/es/spa
HP Care Pack Services
Telephone Support...902 220030
Telephone Support (Commercial) 902 010333
Web site .... www.hp.com/go/hpcarepack/emea/activate

Sri Lanka

General Information/Warranty Support 01-430800-6271-3337

Suriname

Technical Support..156: 800-711-2884

Sweden

General Information *Allmän Information* ....+46 (0)8 524 910 00
Web site .... www.hp.se
Sales Information *Saleslink*.................................... +46 (0)200-27 00 00
Technical Support *Teknisk Support* 0771-30 30 00
Web site ....www.hp.se/support
HP Care Pack Services
Telephone Support *Teknisk Support* 0771-30 30 30
Web site .... www.hp.com/go/hpcarepack/emea/activate

Switzerland

Warranty Hotline 0848 802 020
Web sites
German ....www.hp.com/country/ch/de/support.html
French .... www.hp.com/country/ch/fr/support.html
HP CarePack Services
Telephone Support..0848 800 724
Web site .... www.hp.com/go/hpcarepack/emea/activate

Taiwan

Taipei Head Office 886-2-8722-9000
Product Spec. Inquiry...0800-236-686
Customer Care Hotline...886-2-8722-8000
Customer Support Web site ....www.hp.com/country/tw/chi

Thailand

Technical Support...66-2-353-9000
Fax... +66 2654 0704
Support Web site........................... www.hp.com/country/th/eng

Trinidad & Tobago

Customer Support 1-800-711-2884
Customer Support Web site ....www.hp.com/support

Turkey

General Information *Genel Bilgi* .... +90 212 444 79 79
Technical Support *Teknik Destek* .... +90 212 444 71 71
Customer Support *Müsteri Hizmetleri* .... +90 212 444 71 71
Fax *Faks* .... +90 216 579 78 00
Customer Support Web site *Web sitesi* .... www.hp.com.tr
HP Care Pack Services *HP Care Pack Hizmetleri*
Telephone Support *Destek Hatti* .... +90 212 444 71 72
Web site
Web sitesi .... www.hp.com/go/hpcarepack/emea/activate

Turkmenistan

Technical Support... +7 (095) 797-35 20
Fax.. +7 (095) 797-35 21
Customer Support (on-line request) .... www.hp.com/country/ru/ru
HP Care Pack Services
Telephone Support... +7 (095) 797-35 25
Web site .... www.hp.com/go/hpcarepack/emea/activate

Turks & Caicos

Customer Support 01-800-711-2884
Customer Support Web site .... www.hp.com/support

Ukraine

Technical Support.. +38 (044) 490-3520
Fax.. +7 (095) 797-35 21
Customer Support (on-line request) ...... www.hp.com/country/ua/ru
HP Care Pack Services
Telephone Support.. +38 (044) 495-3520
Web site .... www.hp.com/go/hpcarepack/emea/activate

United Arab Emirates (Dubai)

General Information (Call Center)
  and Technical Support .... +971 4 366 2020
  Toll-free 800 4520
Customer Support Web site ....www.hp.com/country/me/eng
HP Care Pack Services
  Telephone Support...800 4326
  Web site .... www.hp.com/me/carepack
  E-mail ....mecarepack@hp.com

United Kingdom

Enquiries
  General 0845 270 4000
  Sales 0845 270 4222
Warranty 0870 842 2339
Customer Support Web site ....www.hp.com/country/uk/eng
ALL Contract and HP Care Pack Services
  (including SupportPack and Carepaq)...........................0870 842 2330
HP Care Pack Services
  Web site http://h41111.www4.hp.com/hps/carepack/uk/en/index.html

United States

General Information...1-800-345-1518
Technical Support (For continuous quality
  improvement, calls may be monitored.) 1-800-474-6836
  1-208-323-2551
Ordering Backup Software..1-800-952-7689
Customer Support Web site .... www.hp.com

United States Virgin Islands

Customer Support 1800-711-2884
Customer Support Web site .... www.hp.com/support

Uruguay

Technical Support *Apoyo Técnico* 0004-054-177
Customer Support Web site .... www.hp.com/support
www.hp.com/country/uy/spa/support.html

Uzbekistan

Technical Support... +7 (095) 797-35 20
Fax .... +7 (095) 797-35 21
Customer Support (on-line request) .... www.hp.com/country/ru/ru
HP Care Pack Services
Telephone Support .... +7 (095) 797-35 25
Web site .... www.hp.com/go/hpcarepack/emea/activate

Venezuela

Warranties .... +58-212- 278-8666
Toll-free ....+0800-22-73727
Technical Support... 0800-HP-INVENT
Customer Support Web site .... www.hp.com/support
www.hp.com/country/ve/spa/support.html

Vietnam

General Information .... +84 8 823-4151
Warranty Support/Pre-Sales Information .... +84 8 823-6215
Technical Support.. +84 8 823-4530
Fax .... +84 8 823-6216
Support Web site .... www.hp.com/country/vn/eng

Yemen

General Information and Technical Support .... +971 4 366 2020
Customer Support Web site ....www.hp.com/country/me/eng
HP Care Pack Services
  Telephone Support... +971 4 390 4785
  Web site .... www.hp.com/me/carepack
  E-mail ....mecarepack@hp.com

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